

235937

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE:    ☒ IXC            ☒ CLEC            ☐ ILEC            ☐ Wireless

2012-39A

**CERTIFICATED COMPANY INFORMATION**

Embarq Communications, Inc. \_\_\_\_\_  
 Company Name \_\_\_\_\_ FEIN/SSN \_\_\_\_\_  
 CenturyLink Communications \_\_\_\_\_ 803-252-4505  
 Dba/fka \_\_\_\_\_ Telephone # \_\_\_\_\_  
 1122 Lady St. Suite 1050 \_\_\_\_\_  
 Mailing Address \_\_\_\_\_  
 Columbia SC 29229 \_\_\_\_\_  
 City, State, Zip Code \_\_\_\_\_  
 Same \_\_\_\_\_  
 Business Location \_\_\_\_\_  
 Same \_\_\_\_\_ Richland \_\_\_\_\_  
 City, State, Zip Code \_\_\_\_\_ County \_\_\_\_\_

MAIL / DMS  
PSC 50

**REGISTERED AGENT INFORMATION**

Registered Agent: \_\_\_\_\_ CT Corporation System \_\_\_\_\_  
 Mailing Address: \_\_\_\_\_ 75 Beattie Place \_\_\_\_\_  
 City, State, Zip Code: \_\_\_\_\_ Greenville SC 29601 \_\_\_\_\_

RECEIVED

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A.    Durand Standard                      100 Ryon Avenue                      Hinesville GA 31310  
**General Manager** (Include address if different than above.)  
912-408-2106                      /                      912-368-6644                      /                      Durand.Standard@CenturyLink.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- B.    Executive Services Group                      720 Western Blvd.                      Tarboro NC 27886-4011  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
800-238-3095                      /                      877-800-2737                      /                      execservices@CenturyLink.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- C1.    Felisa Bullock (or Cynthia Smith-Clapp as secondary)                      720 Western Blvd.                      Tarboro NC 27886-4011  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
252-641-3121                      /                      877-800-2737                      /                      Felisa.Bullock@CenturyLink.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- C2.    888-723-8010 or 800-672-6242  
**Customer Contact (Toll Free Number)**
- D.    David Clark                      100 Ryon Avenue                      Hinesville GA 31310  
**Engineering Operations** (Include address if different than above.)  
912-408-2117                      /                      912-727-3283                      /                      David.Clark@CenturyLink.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- E.    Herbie Kemp                      33 Pin Drop Rd                      Beaufort SC 22902-4225  
**Test and Repair** (Include address if different than above.)  
843-525-7980                      /                      843-524-4040                      /                      Herbie.J.Kemp@CenturyLink.com  
 Telephone Number                      Facsimile Number                      E-mail Address

F. Jimmy Burke 148 Maxwell Ave. Greenwood SC 29646-2641  
**Emergencies** (During non-office hours)  
864-388-1455 / 864-942-9746 / J.E.Burke@CenturyLink.com  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201  
**Regulatory Officer** (Include address if different than above.)  
803-252-4505 / 803-252-6751 / Zel.Gilbert@CenturyLink.com  
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert  
**Dual Party Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

I. Zel Gilbert  
**Interim LEC Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

J. Zel Gilbert  
**Universal Service Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

K. Zel Gilbert  
**Gross Receipts Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

L. Zel Gilbert  
**Lifeline Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

Zel Gilbert  
This form was completed by (print name)  
State Regulatory and Legislative Affairs Director  
Title

Zel Gilbert  
Signature  
3/29/12  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)